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Overview

This article shows how to **upload** and **insert** an **image** into an email. For an image to work in your email it either has to be hosted and sourced from a location on the web OR hosted in the **Trail Blazer** System Gallery (more common). *If you copy-and-paste an image into an email it* **will not** *display when the recipients open it.*

Tip: Learn all about the **email features** by reading <u>these articles</u> and watching <u>these videos</u>.





Open the **email composer** either by creating a **new template** or an <u>email campaign</u>. *In my example I created a new template*.

Img 1 of 2 – Opening the Email Composer by Creating a New Template (Templates List)

Either start with an email campaign, or create a new email template (as shown here) to open the Trail Blazer email composer.

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Img 2 of 2 – Opening the Email Composer by Creating a New Template (Creating a Template Name)



Once the email composer is open it should look similar to this:



Trail Blazer Email Composer

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Place your mouse cursor in the email where you want the image to go, and then click the blue [Image Properties] button.



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Select the radio button for 'Image is located in the system gallery under name:' and then click [Browse].



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Select the **folder** you want to import into, and then click the **[Import File]** button. *In this example I had created my own folder called Buttons & lcons.*



How to Upload and Insert an Image into an Email





Locate the image file on your local machine, select it, and click [Open]. My example is below where the file was in my Temp folder — if the file isn't showing, make sure 'all files' is selected in the bottom-right. If you're on a Mac you'll want to make sure your <u>directories are mapped (section No4</u> in this article), prior to going through these steps.





1. Locate the image file on your local machine.



Once the file is uploaded into the Gallery, select it, and then click **[OK]** in the bottom-right.







Adjust the size of the image if necessary. You can also set the alignment, border, enter 'alternative text', and choose if you want to wrap text around the image. Click **[OK]** to finish.





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If everything worked correctly the image will now display in your email. *My example is below.*







Finish off your email template by adding more images, text, styling, links, etc. Save the template once you're finished. *My finished example is below.*







Run as many tests as possible on different email clients and device sizes so that you know the email will render well prior to sending it.

The **Related Resources** below link to a wide variety of articles and videos on how to use the mass email tools in your database.



- YouTube Channel
- Knowledge Base Articles
- 3rd Party Resources



Related Resources

Article: How to Send Mass Email Campaign & Track the Results

Article: How to Send an Email Campaign to People who've Received Specific Email Campaign(s) in the Past

Article: How to Upload Documents to your System Gallery such as PDF's, Spreadsheets, Audio Clips, Image Files, Etc.

Article: Configuring your From and Reply Email Address Settings

Article: How to Access and Use the Standard Trail Blazer Email Templates as a Starting Point for Template Creation and Mass E-Mail Campaigns

Article: How to Add Email Attachments (i.e. PDF's, Word Docs, Spreadsheets, etc.) to an Email Template or Mass Email Campaign

Article: How to Delete Unsent Email Campaigns, Test Email Campaigns, and Email Templates

Article: Editing Tracked Links for Mass Email Campaigns – Creating Names for those Missing a Name

Article: Setup a User to Receive Test Emails, How to Send Out Tests of a Mass Email Campaign, and How to Test an Individual Email Template

Article: Adding SPF / DKIM Key to your domain's Txt Record --- Greatly Improve Your Email Open Rates! (*requires access to your web host)

Article: <u>How to Create Custom Email Responders for Specific Events – New 2016 Feature Upgrade</u>

Article: How to Create a Custom Thank-You Auto-Responder Email with Merge Fields for your Online Donation Form

Article: How to Create a Hyperlink around a Screenshot of your Video and Link to the Video from your Trail Blazer Email Template

Article: How to Create a Hyperlink around a Screenshot of your PDF Newsletter and Hyperlink it to the PDF Document

Article: Running an Import of Contact Data from Excel into your Database - Basic Overview

Article: How to Cancel a Mass Email Campaign as it's Going Out & How to Reschedule a Queued Email Campaign

Article: How to Use the Event Contribution Total Merge-Field in a Mass Email to Thank Attendees for the Total Amount they Gave at a Specific

Event – 2016 Upgrade

Article: How to Create Trackable Links in your Email Campaigns, and How to Analyze those Statistics after the Eblast Goes Out

Article: Sample Custom Email Signup Form to Get you Started

Article: Mobile Responsive Email Template – ConstantContact Reference

Article: Sample HTML Email Templates with Inline CSS

Article: How to Import a Google Web Font into your Trail Blazer Email Template

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 Article: How to Find Duplicate Contact Records by Identical *Primary* Email Address, and Automatically Merge them Together

 Article: Fix your HTML email formatting

 Article: Personalize your Emails

 Article: Exporting Email Addresses from 3rd Party Mass Email Systems – Notes on CAN-SPAM Policies

 Article: Creating a Trackable Link Around Text and Images in an Email Template

 Article: Querying by Email

 Article: Eblasts –Setting people up to receive test (draft) emails

 Video: Scheduled Emails

 Video: Eblasts Create and Send Eblasts – Includes Image Management

 Video: Donation Auto Responders with Merge Fields

 Video: Eblasts Configure email settings before mass emailing

 Video: Thank you's using mass email

Trail Blazer Live Support

- **C** Phone: 1-866-909-8700
- Email: support@trailblz.com
- f Facebook: https://www.facebook.com/pages/Trail-Blazer-Software/64872951180
- Twitter: <u>https://twitter.com/trailblazersoft</u>

* As a policy we require that you have taken our intro training class before calling or emailing our live support team.



<u>*Click here*</u> to view our calendar for upcoming classes and events. Feel free to sign up other members on your team for the same training.

* After registering you'll receive a confirmation email with the instructions for how to log into the <u>GoToMeeting</u> session where we host our live interactive trainings.

* This service *is* included in your contract.